

# Things You Should Consider

Based on our long experience, Explore International recommends for travelers to consider these two important issues: Insurance and Communications issues in Cuba.

## Insurance

Travel Insurance is always recommended by our organization. But in addition, The Cuban Government requires that all travelers show proof of medical insurance. Explore International, in collaboration with Gallagher Charitable International Insurance Services provides full medical coverage for Missionary Travelers.

### Did you know that Medicare does not cover you overseas?!

Due to the uncertainties related to travel to Cuba, Explore International provides a travel protection plan. With our Travel Protection Program, you can cancel virtually any trip, any time before you depart, for any reason, and the full value of your travel program, is protected! For more information, please refer to our Insurance Terms & Conditions.

Just as important, you're covered worldwide should anything happen during your trip, from a delay of your baggage to an injury to you or a travel companion. With the Gallagher Charitable International Insurance Services Full Value Passenger Travel I Protection Programs, you're covered for any reason should the unexpected happen!

## Benefits Summary

<b>Pre-Departure Cancellation Waiver:</b>	
<b>Cancel For Any Reason Waiver*</b>	Up to Trip Cost
<b>Travel Arrangement Protection:**</b>	
<b>Trip Cancellation</b>	Trip Cost
<b>Trip Interruption</b>	Trip Cost
<b>Baggage Delays</b>	\$100
<b>Travel Delay expense</b>	\$500 (\$100 per day)
<b>Travel Insurance Benefits:</b>	
<b>Accidental Death &amp; Dismemberment</b>	\$100,000
<b>Medical Expense / Emergency Assistance</b>	\$10,000
<b>Emergency Evacuation</b>	\$100,000
<b>General Liability</b>	<b>\$1,000,000</b>

### Protect the Full Value of Your Investment

You can feel confident that with the Passenger Travel Protection Program, the full value of your investment is protected. Now that's peace of mind!

**Contact your Explore International travel assistant to make sure you are protected with the proper travel insurance!**



## Communications in Cuba

U.S. Cell Phones do not work in Cuba! ETECSA, the Cuban national phone company, has roaming agreements with most major international carriers (excluding US carriers), but Explore International offers Cuban-Ready cell phone services!

### Cuba Mobile Telephone Service Available!!!

Cuban Cell phone Services available for traveling to Cuba. Because we know how important it is to keep in contact with your family and loved ones, and since your US Cellphone will not work while in Cuba, we want to facilitate your communications. Learn more how it works:

1. Sign your Service Agreement, which can be returned via email.
2. Your trip advisor will ship the Cellphone along with your travel documents, please make sure to charge the cellphone prior to your trip and save the FedEx Return Label to be used upon your return.

### Plans:

- **Bronze Option (\$75 Plus Shipping & Handling)**

- o Cuba ready phone delivered to you, not activated

- **Silver Plan (\$300 for your trip of 7 days)**

- o Phone delivered to you ready to use in Cuba
- o Minutes Talk Time (Rates varies)
- o Text Messages
- o Device will allow you to take pictures of your trip experience
- o FedEx Return Label
- o \$100 deposit hold for recharging of minutes, if not used, it be will refunded

- **Gold Plan (\$500 for your trip of 8 + days)**

- o Phone delivered to you ready to use in Cuba
- o Minutes Talk Time (Rates varies)
- o Text Messages
- o Device will allow you to take pictures of your trip experience
- o FedEx Return Label
- o \$300 deposit hold for recharging of minutes, if not used, it be will refunded

**Policies:**

- Phone must be returned within 15 days of arrival
- If cellphone is lost, stolen or damaged the deposit will not be refunded
- If you select the Bronze Option, and you do not need the phone for further use. You have the option to sell your Cuba ready phone to us.

**Contact your Explore International travel assistant to arrange for a Cuba-Ready cell phone communications plan for you!**